



شركة الرك للمقاولات
RUK Construction Company
R.C.C

المركز الرئيسي - الرياض Head Office - Riyadh

س.ت: ١٩، ١٠، ٢٣، ١ - رقم العضوية ١٧٨٦٥٨ - C.C.No. 178658 - C.R. 1010230019

QUALITY POLICY

The continuing Policy of **RUK Construction Company** is to provide a high quality, professional and efficient service to ensure the satisfaction of all of the requirements of our clients. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organisation.

The Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

We undertake to ensure sufficient resources are made available within the Organisation to achieve this. We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organisation.

Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

The Organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001 Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

We hereby certify that this Quality Manual and the Standard Operating Procedures Manual accurately describes the Quality System in use within the Organisation to meet the requirements of ISO 9001.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

QUALITY OBJECTIVES

Identifies and documents all the systems and procedures required to effectively complete a construction project from concept to completion including the tender phase, pre-construction phase, construction phase, post construction phase, administration and document control requirements.

The system objectives:

- Complete projects in accordance with the approved / adjusted plans and specifications and the relevant standards within the approved project budget and the contract time frame with minimal defects.
- Ensure projects are completed with zero client disputes , industrial disputes ,OHS Incidents and Zero Lost Time, Work safe Prohibition Notices for a complete satisfaction of our clients.

The system improving

(internal audits - project managers meetings , staff meetings, management meetings, completion handover meetings) at the end of construction and maintenance period .

Signed **Muath S. Alghzawi**

Position **General Manager**